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BENEFIT AND PAYROLL QUESTIONS

How do I get an employee identification number?
Kristen Caplin will email you your employee ID number as soon as all the hiring paperwork has been completed. International employees will likely experience delays due to additional time required for International Center to process paperwork (see next question for more information). Employee ID will only be available after all applicable approvals have been received.

Do I need to go to the International Center?
If you are an International Scholar/Student, please meet with Kristen Caplin to fill out a form for the International Center. Please bring all your visa documents and passport. She will send your paperwork to the International Center. The International Center will contact you to set up a time to meet with them.

LOCATION:
The International Center is located on the 3rd Floor of Berkeley Place. 3800 Berkeley Place (3rd Floor-South Wing) Irvine, CA 92697-5255
Located at the corner of Campus Dr. and E. Peltason which is building #4 on the UCI Campus Map (D4)

HOURS:
Monday, Tuesday, Thursday and Friday: 8:00 am - 5:00 pm
CLOSED: Wednesdays
Tel: (949) 824-7249
Fax: (949) 824-3090
Email: intl@uci.edu
www.ic.uci.edu

How do I get an employee ID card?
When you receive your employee identification number, you can go to the Student Center to get an employee identification card. UCItems is located on Periera Drive in front of the UCI Student Center Loading Dock. It is open Monday thru Friday from 9am - 5pm. You also can contact UCItems at (949) 824-7555. Eligibility for a UCI ID card can be verified beforehand by going to:
www.asuci.uci.edu/ucitems/photoid/index.php

Am I eligible for any benefits?
Eligibility for benefits depends on your title, how long you are staying and what percentage you are working. For this reason, you will need to fill out paperwork that BLI’s Personnel/Payroll Manager will use to determine your specific benefits eligibility. For more information, please refer to:
http://atyourservice.ucop.edu
How do I get a social security card?
There are two Social Security Offices. One is located in Mission Viejo, 26051 Acero Road. The other is located in Santa Ana, 1851 E. First Street, Suite 500 (Located in the Xerox building, on the corner of 1st street and Cabrillo)

SOCIAL SECURITY
26051 ACERO ROAD
MISSION VIEJO, CA 92691

Toll-Free 1-800-772-1213
TTY 1-800-325-0778

MONDAY - FRIDAY: 09:00 AM - 04:00 PM
Except Federal Holidays

TAKE ALICIA PARKWAY NORTH TO JERONIMO. LEFT ON JERONIMO TO ACERO ROAD. RIGHT ON ACERO TO 26051.
SOCIAL SECURITY
FIFTH FLOOR
1851 EAST FIRST STREET
SANTA ANA, CA 92705

Toll-Free  1-800-772-1213
TTY        1-800-325-0778

MONDAY - FRIDAY: 09:00 AM - 04:00 PM
Except Federal Holidays
PARKING QUESTIONS

How do I get a parking permit?
You must first receive your employee ID, then you can go to the Parking and Transportation Office:

200 Public Services Building
(949) 824-7486
Monday - Friday 7:30 AM - 4:00 PM

Online information about different types of parking permits available for purchase, parking lots, etc can be viewed at www.parking.uci.edu

TRAVEL AND EXPENSE QUESTIONS

What is the procedure for submitting travel reimbursement documents?
In order to minimize frustrating delays in receiving your reimbursement for various travel expenses, please follow the guidelines below:

1) A Travel Pre-Authorization Form MUST be complete, signed by your supervisor, and have an account and fund noted on the form. Nothing can be processed until this form is submitted. This form is available from at the front receptionist desk.

2) Attach receipts, bills, name badge, and program/agenda from the event you attended and give to Junko for processing via the UCI’s PayQuest Travel website.

3) When traveling overseas, please use a US carrier such as American Airlines or United Airlines. Most of our funding sources have restrictions on carriers used for travel. Using a non-US carrier can delay your reimbursement by weeks.

What happens after travel reimbursement documents are submitted?
After all the necessary forms are signed by the BLI Director and the employee, they are routed to the UCI Accounting Department for processing. Be advised, it can take up to two weeks for the UCI Accounting Department to process paperwork. After paperwork is processed, they are then routed to UCI Contracts & Grants Accounting for the final review and processing. This last step can take approximately one week.

Because of all the inherent delays in the process, you can see it is very important to complete and submit all paperwork as soon as possible. If you have the pre-authorization form completed and signed, and have all your receipts attached, BLI will process your request within 2 business days from submittal. Please remember that BLI has very little control of processing after forms are submitted, but we can streamline the process at BLI to get you a more timely reimbursement.
How do I get a building card key and/or key to lab?
First step is to complete all necessary paperwork. Then you need to complete safety training at UCI's Training and Employment Development (TED) web site: www.ted.uci.edu

Once both of the above items are completed, you may obtain card key and/or keys by requesting them from BLI Purchasing Manager. Keys to lab space will require approval of Lab PI or Lab Manager. A security deposit of $25 building and lab keys, no matter how many keys you need.

PURCHASING QUESTIONS

How do I place an order for equipment and/or supplies?
ALL purchase orders over $2500, and any specialized or custom orders, are required to have a detailed, written quote from vendor along with written justification stating the reason for choosing this particular vendor. Copy of quote and the written justification must be signed and given to Christine before the purchase request is ordered.

ALL purchase orders under $2500, must be placed via FileMaker Pro database. There is a public computer in the staff lounge area that has a licensed copy of FileMaker Pro. Start the program and click the “Remote....” button. Then select Filemaker 7 Server listed under Hosts and then select “Purchase Orders” under Available Files (see image below).

Following sections must be completed by the user:

- Project (name of the grant that the items will be charged to)
- Purpose (Research, Admin, Clinic, etc)
- Deliver To person
- Quantity, Item Description, Catalog Number, Unit Price
- Company Name (There is a drop down menu with our most frequent vendors.)
- Shipping Priority (Overnight, 2nd Day, Ground, etc)
- Justification section** (blank box in the right bottom corner of the form)

**ALL purchases (this includes Filemaker orders, computer and bookstore purchase and petty cash reimbursements) require a justification. The justification must state what the items being ordered are and why they are needed for the project. Justifications need to be as specific as possible. We must be able to have enough information to justify every purchase should the grant agency ever request such an audit. For instance a computer can be used for many projects and purposes. Therefore, it is up to the P.I. and end user to explain, without any doubt, that the item in question is undeniably supporting the project it is being charged against. We are required to have the justification before making any purchase, providing this information at the same time of the order entry will help expedite your order.
COMPUTER & NETWORK QUESTIONS

What is acceptable computer use at BLI?
You will be given BLI's Computer Use Statement to read and sign. The document will explain BLI's policy regarding the appropriate use of BLI and Campus Computing resources. All network and internet access on campus is provided and controlled by NACS (Network & Academic Computer Services). NACS monitors network activity 24/7 and will immediately block network access whenever suspicious activity is seen on network.

How do I activate my new UCI email?
You must receive a UCInetID before BLI computer support staff can activate your new email account. BLI HR will assist you with the necessary paper work. Once this is accomplished you will need to contact BLI IT Manager (R308) for assistance. You will also be placed on our All-Staff distribution list at that time.

Can I bring my personal laptop or desktop computer to work?
Yes, but you MUST have it checked for network security issues before connecting it to campus network. Also, computer must have an administrator account created for BLI computer support staff to have full access.

How do I set-up my laptop for accessing UCI's wireless network?
BLI wireless network is fully integrated with NACS campus wireless infrastructure. Therefore, you must register your wireless card with NACS to gain access. BLI computer support staff can assist you with this task if you have any difficulties.

The website for registering your wireless card is: www.nacs.uci.edu/ucinet/mobile

Does BLI have a File-Share access?
Yes we do, and it is named "bli-share.bli.uci.edu". If you request access, you will be given a 1 Gigabyte folder on the server. BLI computer support staff will instruct you how to access. Please note that you are only to use this space for work related purposes. No copyrighted or questionable material may be stored there under any circumstances. There is only 1 folder per user.

Does BLI offer any publicly-shared printers?
Yes we do, we have 2 black & white laser printers and one color laser printer. When the BLI computer support staff sets up your computer, they will set-up the appropriate printers for you, too.

How do I report computer, printer, or network problems?
BLI has a Trouble Ticket reporting system, named ServiceDesk, in place for just this purpose. There is a link to ServiceDesk on the lower, right-hand corner of our website: www.bli.uci.edu. You will need your UCInetID and password to enter a trouble ticket. You are required to use this when requesting assistance.
SAFETY TRAINING

How do I receive my required safety training?
To insure your safety and the safety of those working around you, the university requires all personnel to complete safety training based on the type of work they will be performing at UCI. If you have already completed required safety training from previous work experience at UCI, please provide a copy of your transcript.

To learn which safety classes are required, please complete the self-assessment survey at the university’s Training and Employee Development (TED) web site www.ted.uci.edu. It is important to remember that TED requires individuals to log-in using their UCInetID and password. If you are logging-in for the first time, you will need to complete the self-assessment survey. Based on your survey responses, TED will generate a list of required and suggested safety classes. Classes will be either online or a classroom format, but registration for either format is done through TED. Please remember that completing the survey does NOT automatically register you for the required classes.

Are the classes required by TED the only courses I need to complete?
No. In addition to courses assigned by the self-assessment survey, you will also need to manually select two online HIPAA classes from the TED Course Catalog. The classes are HIPAA 101 and HIPAA Information Security training courses. If you need assistance, please download instructions at: www.bli.uci.edu/blidocs/BLI_Training_HandoutP.pdf

What courses are required for human and/or animal research?
Staff members who will be participating in research involving human research participants and/or animals will need to complete additional online tutorials. These tutorials review core concepts for the responsible conduct of research involving human research participants and animals. Each will guide users through the major principles for conducting research in a way that is consistent with federal and University requirements and with accepted scientific standards. All tutorials are available at UCI’s On-Line Research Tutorial web site: http://tutorials.rgs.uci.edu Please contact your BLI supervisor for additional information regarding whether you need this training.

*Animal Care & Use Tutorial (required for IACUC protocols)
*HIPAA Research Tutorial (required for IRB protocols involving PHI)
*Human Research Tutorial (required for IRB Protocols)

IACUC & IRB Glossary of Terms

IRB: An Institutional Review Board (IRB) is a committee designated by an institution to review, approve the initiation of, and conduct periodic review of research involving human subjects. Human subjects research also includes research that only involves the analysis of identifiable private information on living individuals. The primary purpose of an IRB
review is to help assure the protection of the rights and welfare of human subjects. Investigators also share the responsibility for protecting human subjects.

IACUC: Before an investigator purchases/obtains and begins research involving vertebrate species of animal, an animal research protocol must be submitted for review and approval by the Institutional Animal Care and Use Committee (IACUC).

HIPAA: In response to public concerns over potential abuses of an individual’s private health information, Congress issued the Health Insurance Portability and Accountability Act (HIPAA) of 1996. The U.S. Department of Health and Human Services (HHS) issued the regulations Standards for Privacy of Individually Identifiable Health Information. Compliance with these regulations, known as the Privacy Rule, was required as of April 14, 2003.

PHI: The previously mentioned Privacy Rule, establishes a category of health information, referred to as "Protected Health Information" (PHI), which may be used or disclosed to others only in certain circumstances or under certain conditions.

How do I apply for a Guest UCInetID?
Please complete an application that is available at the front desk or by going to:
http://ucinetid1.nacs.uci.edu/guests

I'm new to UCI and the area, where can I learn more about the UCI and the area?
UCI offers a web page called e-NEO (New Employee Orientation) located at:
www.hr.uci.edu/eneo
The site provides answers to many of the most common questions, including audio video tours and tutorials.

RESEARCH FUNDING QUESTIONS

What do I have to do to apply for extramural funding (fellowships, grants, contracts, etc.)?
Certain university procedures must be followed when applying for any type of funding. If you intend to send out a proposal, your first step is to meet with BLI Contracts & Grants Manager who can be reached at x4711. Please note that you need to meet with Contracts & Grants Manager at least three weeks before your proposal deadline.
How do I get petty cash for an in-store purchase?
Reimbursements from petty cash are limited to items approved for purchase with University funds such as supplies for computers, labs and offices, film processing, postage, and teaching materials for student programs. Receipts must be for less than $100 (including tax and shipping), per vendor, per day. You must submit the ORIGINAL receipt along with written justification.

Where do I find office supplies?
Office supplies (pens, pencils, paper clips, note pads, etc) are kept in a locked cabinet below the mailboxes. Please contact administrative staff for assistance. Batteries, CDs, and DVDs are kept front administration area, please ask for assistance. If there is a special item that you would like ordered, please notify BLI Purchasing Manager.

How do I ship a package?
All packages are sent via FedEx and require grant name or account/fund number to cover shipping charges. Please see BLI Receptionist for assistance.

How do I make copies?
Copier is available in the back room of Admin area. Copy code is required to make copies. If you need to make copies at the campus library, please see administrative staff for a BLI library copy card.

How do I reserve the library for a meeting?
Reserving a time for the BLI library to hold a meeting, seminar, etc can be arranged by contacting BLI Receptionist.

How do I request building maintenance?
If you need assistance in correcting or repairing any building-related item (i.e electrical, plumbing, carpenter, HVAC repair, etc), please call the UCI Trouble Desk at x4-5444.

How do I page someone using BLI’s intercom?
Intercoms are located in almost all office and lab spaces in building. To page an individual:
1) Press the appropriate zone code (see next question for details)
2) State the name of individual being paged.
   A) For example: “John Smith, please call Nine Zero”
3) Press the 8 button.
   A) By pressing the 8 button, the individual will be able to go to any intercom , press 90, and be connected to the intercom you paged from.
4) At the conclusion of your conversation, press X button to disconnect.
What are “Zone Codes”?  
Zone Codes define where intercom announcements will be heard in the building.  
For example:

300 - ALL INTERCOMS (please limit use of 300 to avoid unnecessary interruptions)  
301 - Research Labs and Offices  
302 - Clinic  
303 - Admin  
304 - EM  
305 - BioChem  
307 - Second Floor Offices
DIRECTIONS TO UCI

405 FREEWAY
From the North
Exit at Jamboree Rd.
Right on Jamboree Rd.
Left on Campus Dr.
Right on West Peltason Dr. into UCI
From the South
Exit at University Dr.
Left on University Dr.
Left on Campus Dr.
Right on West Peltason Dr. into UCI

5 FREEWAY
From the North
Take 5 South to 405 North
Exit at Bison Ave.
Left on Bison Ave. into UCI
From the South
Take 5 North to 405 North
Exit at University Dr.
Left on University Dr.
Left on Campus Dr.
Right on West Peltason Dr. into UCI

73 FREEWAY
From the North
Exit at Jamboree Rd.
Right on Jamboree Rd.
Left on Campus Dr.
Right on West Peltason Dr. into UCI
From the South (toll)
Exit at Bison Ave.
Right on Bison Ave. into UCI
From the South
Take 55 South to 73 South
Exit at Bison Ave.
Left on Bison Ave. into UCI